



Accessibility at the USBG



The U.S. Botanic Garden strives to make its facilities and programming accessible to all visitors.

ensure a successful museum visit.

Accessible Pathways

For information about specific accessible routes through the Conservatory and outdoor gardens, please inquire at the visitor information desk upon arrival.

Assisted Listening Devices

Assisted Listening Devices (headsets and receivers) are available upon request for all guided tours and public programs. The headsets are compatible with most mobile devices.

Audio Tours

The Garden's audio tour is accessible by cell phone.

Changing Tables

Changing tables are located in both women and men's restrooms located in the South Lobby of the Conservatory.

Education Programs

The Garden provides learning opportunities for visitors of all ages. Experienced educators work with both children and adults at all developmental and cognitive levels. If you have any questions, please do not hesitate to contact us in advance of your visit with questions.

Exiting During an Emergency

U.S. Capitol Police are trained to assist you in safely exiting the building/grounds in the event of an emergency and/or evacuation.

On-floor Assistance

If you have questions or concerns during your visit, please ask at the visitor information desk and a member of our staff will be able to assist you.

Parking

Designated accessible parking on Maryland Avenue SW for vehicles bearing a valid Department of Motor Vehicle (DMV) disability parking placards or license plates is available on a first-come, first-serve basis.

Public Transportation

We encourage our visitors to take public transportation whenever possible. Please visit the [Washington Metropolitan Area Transit Authority Accessibility](#) page for information on accessible public transportation.

Restrooms and Water Fountains

Accessible restroom facilities and water fountains are located in the rear of the Conservatory.

Service Animals

Service dogs that are trained to work or perform tasks for an individual with a disability, are permitted in all areas of the Garden unless the dog poses a direct threat to the health or safety of others, is housebroken or is not under the control of the person with the disability. Pets are not allowed on USBG grounds.

Sign Language Interpretation

Sign language interpretation can be scheduled for weekday programs and tours with three weeks advanced notice. Please [contact us](#) to arrange for interpretation.

Tours

Guided tours allow all individuals to experience the Garden collections and exhibit spaces. Interpreted tours for visitors who are deaf or hard of hearing, blind or have low vision, are available upon request. Please visit our [Tour page](#) to learn more.

Visitor Guides

The Garden's Map and Visitor Guide is available in nine languages and may be picked up at the front desk or downloaded as a PDF here: [English](#), [Chinese](#), [Japanese](#), [Korean](#), [Russian](#), and [Spanish](#).

Braille and large print guides are available at the front desk upon request and a PDF version of the large print guide may be downloaded [here](#).

Wheelchairs

The Garden loans wheelchairs to our visitors as a courtesy on a first-come, first-serve basis. A valid driver's license or government-issued picture identification is required to borrow a wheelchair. Your ID will be returned to you when you return the wheelchair. Wheelchairs are to remain on U.S. Botanic Garden property.

Contact

For additional information or assistance, please contact:

Maura Nelson

202-226-1047

Monday through Friday from 9 a.m. to 5 p.m.

USBG Main Line

202-225-8333

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