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Accessibility at the USBG

The U.S. Botanic Garden strives to makes its facilities and programming accessible to all visitors to ensure a successful museum visit.

Accessible Pathways

For information about specific accessible routes through the Conservatory and outdoor gardens, please inquire at the visitor information desk upon arrival.

Assisted Listening Devices

Assisted Listening Devices (headsets and receivers) are available upon request for all guided tours and public programs. The headsets are compatible with hearing aids.

Audio Tours

The Garden's audio tour is accessible by cell phone.

Changing Tables

Changing tables are located in both women and men's restrooms located in the South Lobby of the Conservatory.

Education Programs

The Garden provides learning opportunities for visitors of all ages. Experienced educators work with both children and adults at all developmental and cognitive levels. Please do not hesitate to contact us in advance of your visit with questions.

Exiting During an Emergency

U.S. Capitol Police are trained to assist you in safely exiting the building/grounds in the event of an emergency and/or evacuation.

On-floor Assistance

If you have questions or concerns during your visit, please ask at the visitor information desk and a member of our staff will be able to assist you.

Parking

Designated accessible parking on Maryland Avenue SW for vehicles bearing a valid Department of Motor Vehicle (DMV) disability parking placards or license plates is available on a first-come, first-serve basis.

Public Transportation

We encourage our visitors to take public transportation whenever possible. Please visit the Washington Metropolitan Area Transit Authority Accessibility website to learn more about accessible public transportation.

Restrooms and Water Fountains

Accessible restroom facilities and water fountains are located in the rear of the Conservatory.

Service Animals

Service dogs that are trained to work or perform tasks for an individual with a disability, are permitted in all areas of the Garden unless the dog poses a direct threat, is not housebroken or is not under the control of the person with the disability.

Sign Language Interpretation

Sign language interpretation can be scheduled for weekday programs and tours with three weeks advanced notice. Please contact us to arrange for interpretation.

Tours

Guided tours allow all individuals to experience the Garden collections and exhibit spaces. Interpreted tours for visitors who are deaf or hard of hearing, and for visitors who are blind or have low vision, are available upon request. Please visit our Tour page to learn more.

Visitor Guides

Downloadable PDF versions of the Garden's Map and Visitor Guide are available in Chinese, English, French, German, Japanese and Spanish.

Braille guides are available at the front desk upon request.

Wheelchairs

The Garden loans wheelchairs to our visitors as a courtesy on a first-come, first-serve basis. A valid driver's license or government-issued picture identification card is needed to borrow a wheelchair. Your ID will be returned to you when you return the wheelchair. Wheelchairs are to remain on U.S. Botanic Garden property.

Contact

For additional information or assistance, please contact:

Maura Nelson
202-226-1047
Monday through Friday from 9 a.m. to 5 p.m.

USBG Main Line
202-225-8333

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